

MERMA ORGANIZATIONAL CHART

intercare

Jeff is responsible for managing the MERMA Program; contract compliance, overall results and meeting MERMA's Program Deliverables.

Connie provides client service and an advocacy role.

JEFF TRUSSLER
ASSOC. VICE PRESIDENT
Claims Operations

CONNIE HAMPSON
ACCOUNT MANAGER
CLIENT SERVICES

The Claims Supervisor position will manage the day-to-day performance of the claims team from a regulatory/statutory compliance, best practices and specific MERMA Guidelines.

SALINAS OFFICE
MARLENE RICHARDSON
Claims Supervisor

Aidi Millar
Claims Adjuster III

Sally Gauna
Claims Adjuster III

Carol Epp
Claims Adjuster III

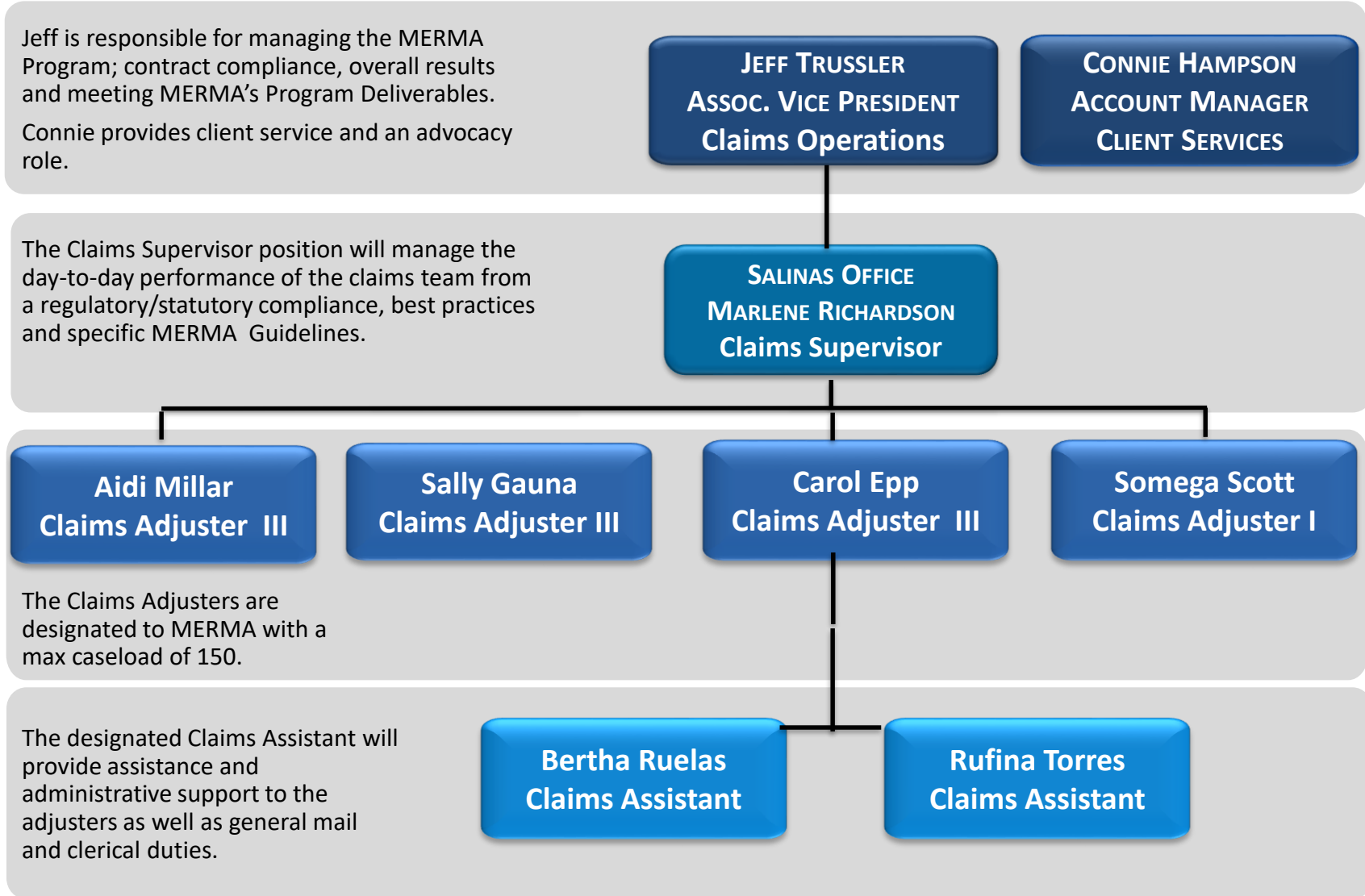
Somega Scott
Claims Adjuster I

The Claims Adjusters are designated to MERMA with a max caseload of 150.

The designated Claims Assistant will provide assistance and administrative support to the adjusters as well as general mail and clerical duties.

Bertha Ruelas
Claims Assistant

Rufina Torres
Claims Assistant



INTERCARE CONTACT INFORMATION

<u>Name</u>	<u>Title</u>	<u>Phone</u>	<u>E-mail</u>
Jeff Trussler	Associate VP Claims Operations	(559) 437-2928	jtrussler@intercareins.com
Marlene Richardson	Claims Supervisor	(831) 676-2160	mrichardson@intercareins.com
Aidi Millar	Claims Adjuster III	(831) 676-2157	amillar@intercareins.com
Sally Gauna	Claims Adjuster III	(831) 676-2159	sguana@intercareins.com
Carol Epp	Claims Adjuster III	(831) 647-3612	cepp@intercareins.com
Somega Scott	Claims Adjuster I MO/FM	(831) 676-2153	soscott@intercareins.com
Bertha Ruelas	Claims Assistant	(831) 676-2162	bruelas@intercareins.com
Rufina Torres	Claims Assistant	(559) 650-2061	rtorres@intercareins.com
Connie Hampson	Account Manager	(916) 677-2531 Cell (916) 622-4649	champson@intercareins.com


 The logo for Intercare, featuring the word "intercare" in a blue, lowercase, sans-serif font. The letter "i" is stylized with a blue arc above it.

INTERCARE ADJUSTER DISTRIBUTION

<u>District</u>	<u>Adjuster</u>	<u>Assistant</u>
Big Sur USD	Aidi Millar	Bertha Ruelas
Bradley USD	Aidi Millar	Bertha Ruelas
Carmel USD	Aidi Millar	Bertha Ruelas
Chualar USD	Aidi Millar	Bertha Ruelas
Gonzalez USD	Carol Epp	Rufina Torres
Graves USD	Aidi Millar	Rufina Torres
Greenfield USD	Aidi Millar	Rufina Torres
King City USD	Aidi Millar	Rufina Torres
Lagunita USD	Aidi Millar	Bertha Ruelas
MCOE	Carol Epp	Bertha Ruelas
Mission USD	Aidi Millar	Rufina Torres
North Monterey County USD	Aidi Millar	Rufina Torres
Pacific Grove USD	Aidi Millar	Bertha Ruelas
Salinas City SD	Carol Epp	Bertha Ruelas
Salinas Union HSD	Aidi Millar	Bertha Ruelas
San Antonio USD	Aidi Millar	Bertha Ruelas
San Ardo USD	Aidi Millar	Bertha Ruelas
San Lucas USD	Aidi Millar	Bertha Ruelas
Santa Rita USD	Sally Gauna	Bertha Ruelas
Soledad USD	Sally Gauna	Bertha Ruelas
South Monterey County JUHSD	Carol Epp	Bertha Ruelas
Spreckels USD	Carol Epp	Bertha Ruelas
Washington USD	Aidi Millar	Rufina Torres